

09/684915

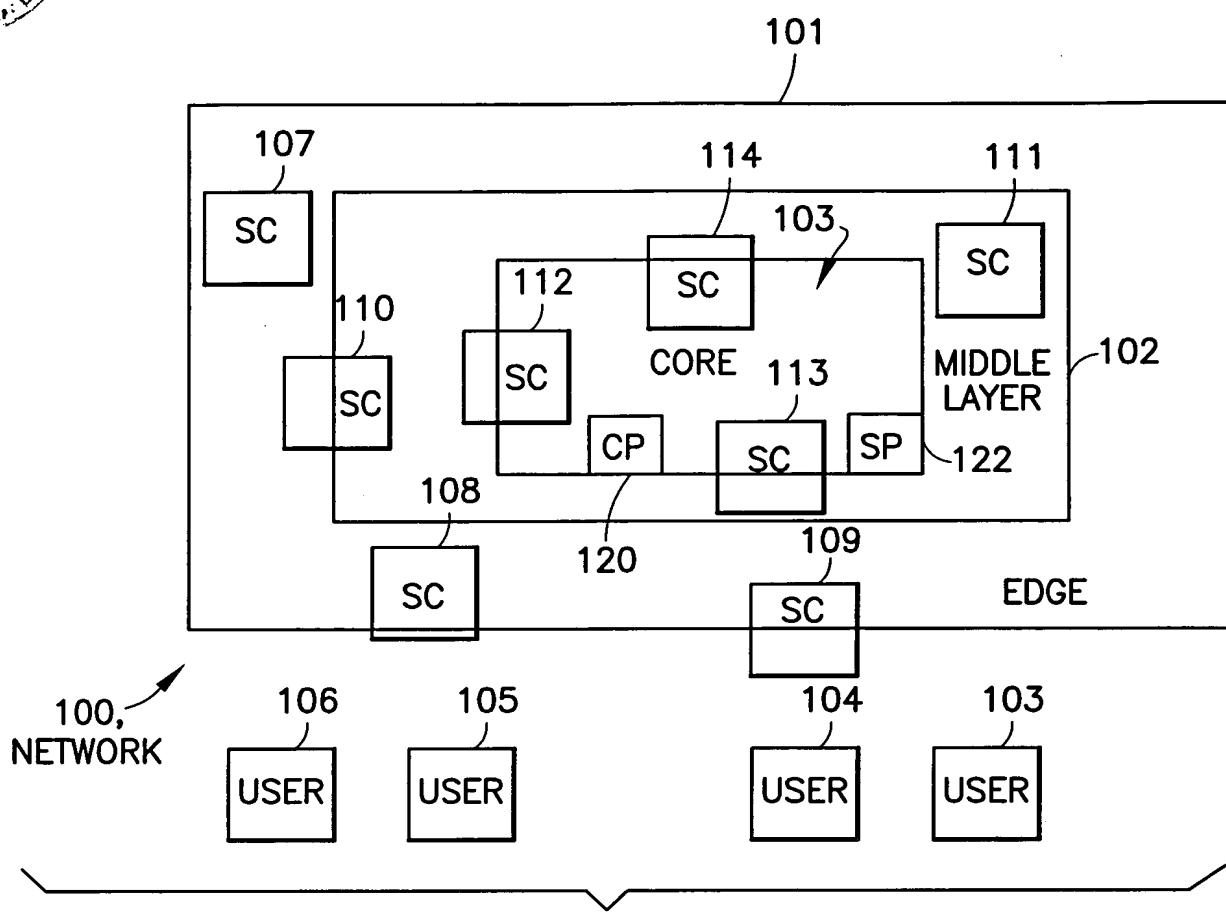


FIG. 1

The diagram shows a table (FIG. 5) defining service levels and their corresponding resource requirements:

SERVICE LEVEL	SERVERS (min/max)	STORAGE (min/max)	BANDWIDTH (min/max)
GOLD	50/130	40/80	50/100
SILVER	20/60	20/40	20/80
BRONZE			

FIG. 5

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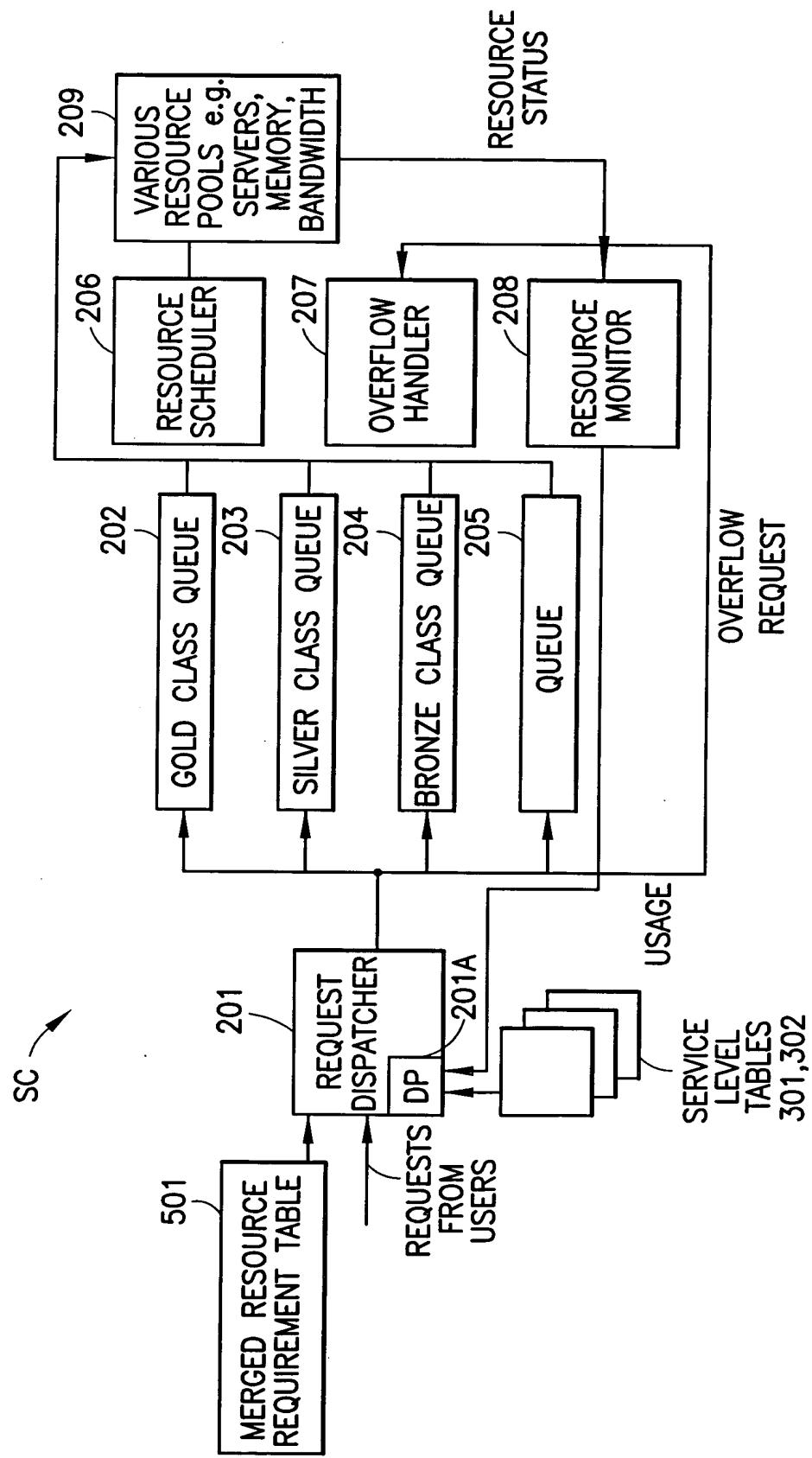


FIG.2



FIG.3

USER ID FROM COMPANY XYZ	SERVICE LEVEL
JOHN DOE	GOLD
MARY SMITH	SILVER
KEVIN PETERS	BRONZE

URL FROM COMPANY ABC	SERVICE LEVEL
URL1	GOLD
URL2	SILVER
URL3	BRONZE

SERVICE LEVEL (COMPANY XYZ)	SERVERS (min/max)	STORAGE (min/max)	BANDWIDTH (min/max)
GOLD	20/100	20/50	30/80
SILVER	10/50	10/30	10/50
BRONZE			

SERVICE LEVEL (COMPANY ABC)	SERVERS (min/max)	STORAGE (min/max)	BANDWIDTH (min/max)
GOLD	30/80	20/70	20/60
SILVER	10/40	10/20	10/50
BRONZE			

FIG.4

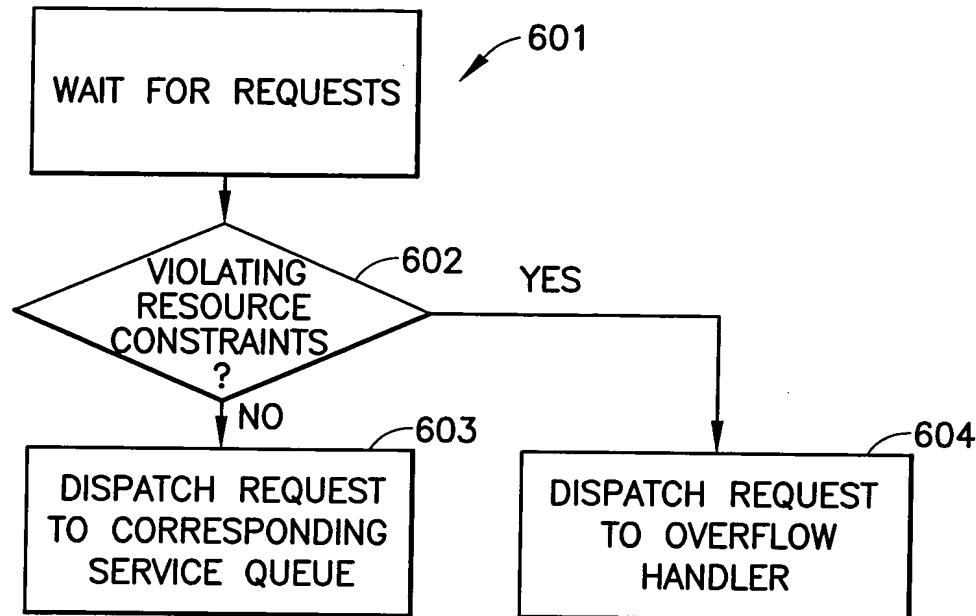
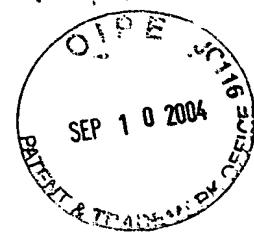


FIG.6

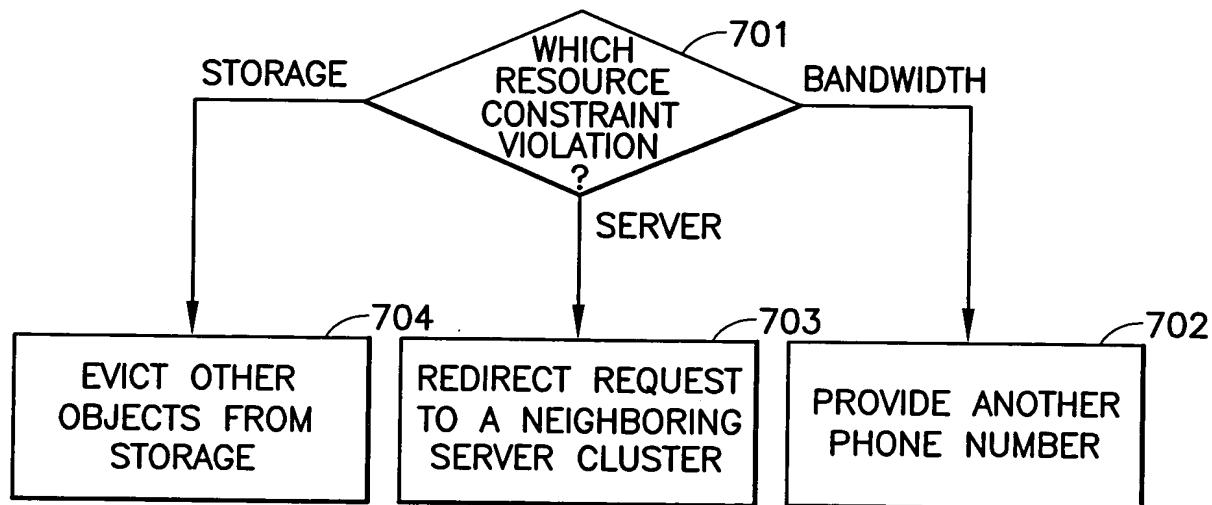


FIG.7

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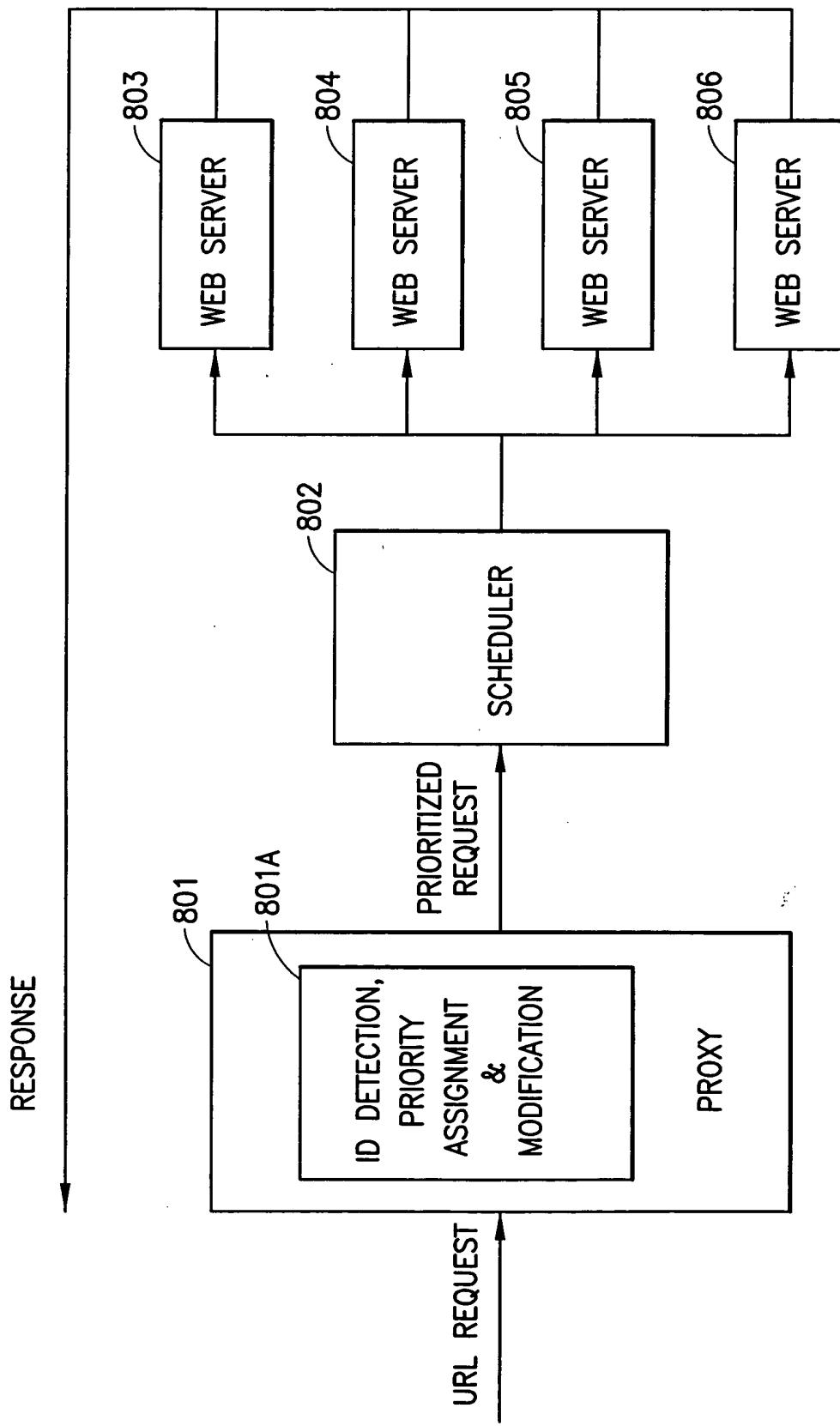


FIG.8